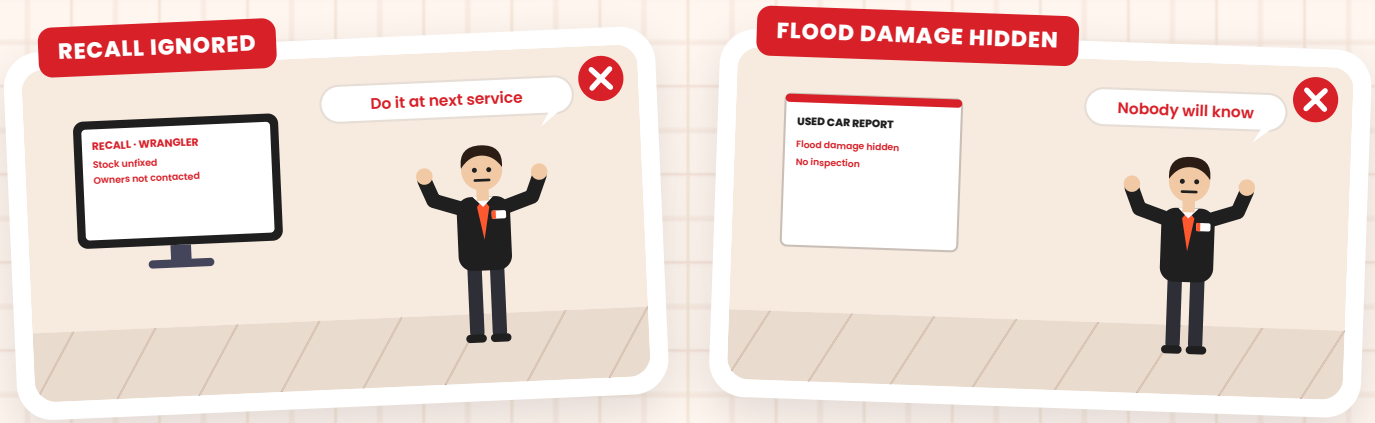
• RECALLS · CONFORMITY · UP TO AED 1M New & used cars, tyres, parts & recalls

Vehicle Standards Compliance Guidebook for Automotive Companies

GCC conformity, recalls, tyres, parts and used car disclosure: what MoIAT and the Ministry of Economy check, **and why an unfixed recall is a consumer violation.**



~7,000
Lexus LX vehicles recalled in the UAE.

5,612
Jeep Wrangler / Gladiator recalled.

AED 1M
maximum consumer fine per violation.

5 standards | 12 checkpoints | MoIAT · GSO · CPL | Right way / wrong way | Ideal fix time

Recall Ministry announces → **Dealer** Contacts owners → **Audit** Completion tracked → **Every recall is public.**

WHY THIS GUIDEBOOK EXISTS

GCC spec, genuine parts, recalls done.

Vehicles, tyres and parts sold in the UAE must conform to **UAE/GSO standards**, and recalls announced by the Ministry must be completed. Failures fall under the consumer protection schedule: **AED 100,000–1,000,000**.

This guidebook covers the 5 vehicle standards for UAE dealers.

WHERE THE RISK SITS

Conformity
GCC spec
VS-01

Recalls
Completed
VS-02

Tyres
Marked and in date
VS-03

Parts
Genuine
VS-04

Used cars
Honest disclosure
VS-05

Registration
RTA / police
VS-01

WHO ENFORCES IT

MoIAT
Industry & Advanced Technology
Conformity schemes

MoET
Economy & Tourism
Recalls, consumer law

RTA / Police
Traffic authorities
Registration and testing

Customs
Imports
Conformity at the border

WHO IT'S FOR

Owners & MDs
Know recall exposure.

Aftersales, parts & used cars
Meet standards every time.

Auditors
Check stock against recalls.

RECALLS AND CONFORMITY UNDER CONSUMER LAW

One recalled car sold unfixed. Up to AED 1,000,000.

Failures on conformity, recalls and disclosure fall under the consumer protection penalty schedule: **AED 100,000–1,000,000** per violation, doubled on repeat.

THE PENALTY LADDER

LEVEL 1
Refund
Customer remedies.

LEVEL 2
AED 100K
Starting consumer fine.

LEVEL 3
Withdrawal
Non-conforming products removed.

LEVEL 4
AED 1M
Maximum, doubled on repeat.

REAL CASES FROM US AUTOMOTIVE BUSINESSES

WHO	RESULT	WHAT HAPPENED
Lexus LX recall UAE	**~7,000** vehicles	Engine software and transmission.
Jeep Wrangler / Gladiator UAE	**5,612** vehicles	Steering fault and fire risk.
Nissan Patrol UAE	**1,661** vehicles	Torque transfer defect.

PER VIOLATION
AED 1M
Maximum.

REPEAT
×2
Doubled.

AND THEN
Replace
Customers can **demand replacement**.

HOW TO USE THIS GUIDE

One page per standard. Check every car.

1. **Header**: code, area, owner and the maximum penalty
2. **The law**: which regulator and which regulation
3. **The cost**: fine, what else can happen and a real case
4. **Right / wrong**: illustrated pass and fail, plus how to audit

THE 5 STANDARDS

VS-01	Vehicles GCC-Conforming	MoIAT	CRITICAL	AED 100K–1M	7 days	5
VS-02	Recalls Completed	MoET recall	CRITICAL	AED 100K–1M	Immediate	6
VS-03	Tyres Conforming & In Date	MoIAT tyres	CRITICAL	AED 100K–1M	24 hours	7
VS-04	Genuine & Conforming Parts	MoIAT · CPL	CRITICAL	AED 100K–1M	72 hours	8
VS-05	Used Car Condition Disclosed	CPL	CRITICAL	AED 100K–1M	72 hours	9

IDEAL FIX TIME · COUNTED FROM AUDIT SUBMISSION

Immediate	Stop now · serious harm or clear breach	1 standard
24 hours	Fix within 1 working day	1 standard
72 hours	Fix within 3 working days	2 standards
7 days	Fix within 1 week · records, notices, training	1 standard

SCORING EACH CHECKPOINT

PASS
Every criterion met at the time of audit, with evidence captured.

FAIL
Any criterion not met at the time of audit. Record what you saw and who owns the fix.

N/A
Only where "Applies when" rules it out. Record why.

Note. Conformity rules for vehicles, tyres and parts are set by MoIAT and GSO; check current technical regulations.

VS-01 VEHICLE STANDARDS · MOIAT · STANDARD 01 OF 05

Vehicles GCC-Conforming

Area **Sales · Used cars** | Person in charge **Sales Manager** | Regulator **MoIAT · MoET · RTA**

MAXIMUM PENALTY

AED 1,000,000

maximum consumer fine per violation

Non-conforming products can be **withdrawn** from market

• CRITICAL

THE LAW

MoIAT

UAE conformity scheme for vehicles, tyres and parts (MoIAT, GSO standards) · **Consumer Protection Law** recalls · Vehicle conformity to UAE/GSO specifications before sale

WHAT WE CHECK

Every vehicle sold (including grey imports and used imports) meets GCC specifications and has conformity documentation.

CHECKPOINTS IN THE AUDIT

Q1 Does every vehicle have GCC specification or conformity documents?

Q2 Are grey or used imports checked before sale?

WHAT NON-COMPLIANCE COSTS YOU

THE FINE

Selling non-conforming vehicles, tyres or parts, or ignoring recalls, can bring consumer protection fines of **AED 100,000–1,000,000** and product withdrawal.

BEYOND THE FINE

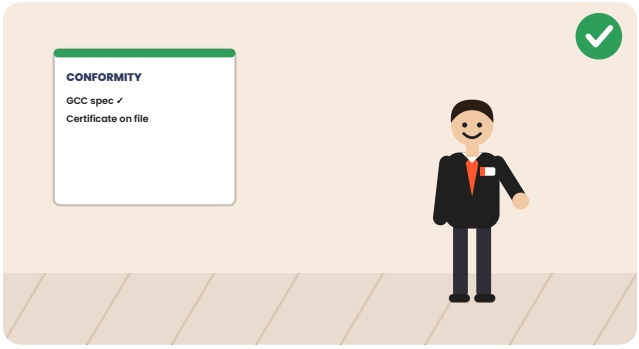
MoIAT can refuse conformity certificates and order non-compliant products withdrawn. Traffic authorities can refuse registration.

REAL ENFORCEMENT

~7,000

Lexus LX vehicles recalled in the UAE over engine software and transmission issues.

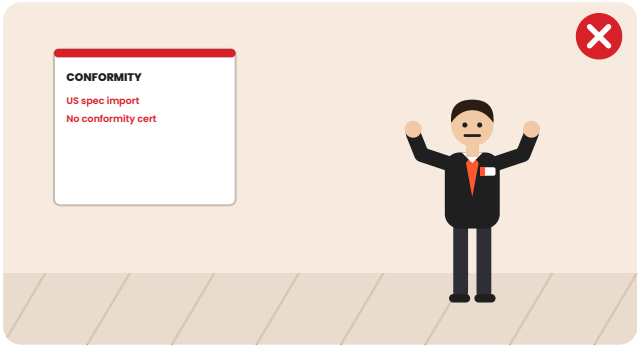
✔ RIGHT WAY



GCC spec with certificate.

✖ WRONG WAY

UP TO AED 1M



Non-GCC import with no certificate.

PURPOSE

Non-GCC cars can't always be registered or serviced properly.

FIX IT WITHIN

◷ 7 days

AUDIT CRITERIA · PASS WHEN

- Conformity documented
- Imports checked

IDEAL WAY OF AUDITING

1 Check 10 stock vehicles

Evidence: Certificates.

WORST CASE Non-conforming products: fines and **withdrawal**.

VS-02 VEHICLE STANDARDS · MOIAT · STANDARD 02 OF 05

Recalls Completed

Area **Aftersales** | Person in charge **Aftersales Manager** | Regulator **MoIAT · MoET · RTA**

MAXIMUM PENALTY

AED 1,000,000

maximum consumer fine per violation

Non-conforming products can be **withdrawn** from market

• CRITICAL

THE LAW

MoIAT

UAE conformity scheme for vehicles, tyres and parts (MoIAT, GSO standards) · **Consumer Protection Law** recalls · Ministry recall announcements and consumer law obligations

WHAT WE CHECK

Recall campaigns are completed: owners contacted, stock fixed before sale, completion reported.

CHECKPOINTS IN THE AUDIT

Q1 Are all open recalls checked for stock and customers?

Q2 Is completion tracked and reported?

WHAT NON-COMPLIANCE COSTS YOU

THE FINE

Selling non-conforming vehicles, tyres or parts, or ignoring recalls, can bring consumer protection fines of **AED 100,000–1,000,000** and product withdrawal.

BEYOND THE FINE

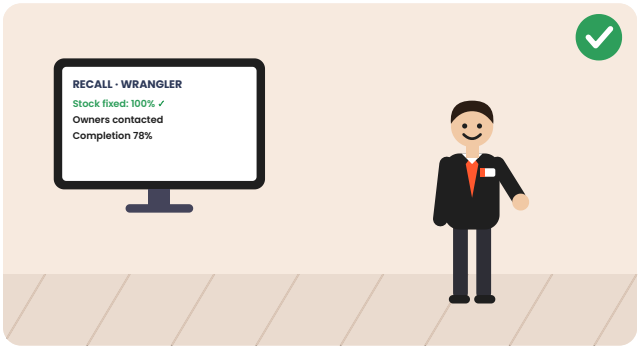
MoIAT can refuse conformity certificates and order non-compliant products withdrawn. Traffic authorities can refuse registration.

REAL ENFORCEMENT

5,612

Jeep Wrangler and Gladiator vehicles recalled over a steering fault and fire risk.

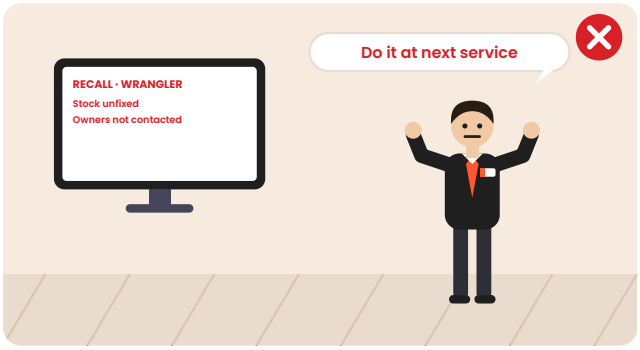
✔ RIGHT WAY



Stock fixed, owners contacted.

✖ WRONG WAY

UP TO AED 1M



Recalled stock sold unfixed.

PURPOSE

Recalls are public, so customers and the Ministry can check.

FIX IT WITHIN

◷ Immediate

AUDIT CRITERIA · PASS WHEN

- Stock checked
- Owners contacted
- Completion tracked

IDEAL WAY OF AUDITING

1 Run open recalls against stock

Evidence: Tracker.

WORST CASE Consumer fines up to **AED 1,000,000**, and replacement orders.

VS-03 VEHICLE STANDARDS · MOIAT · STANDARD 03 OF 05

Tyres Conforming & In Date

Area **Tyre bay · Parts** | Person in charge **Parts Manager** | Regulator **MoIAT · MoET · RTA**

MAXIMUM PENALTY

AED 1,000,000

maximum consumer fine per violation

Non-conforming products can be **withdrawn** from market

• CRITICAL

THE LAW

MoIAT

UAE conformity scheme for vehicles, tyres and parts (MoIAT, GSO standards) · **Consumer Protection Law** recalls · UAE tyre conformity and production-date rules

WHAT WE CHECK

Tyres sold or fitted are conforming, have a valid conformity mark, and aren't past the permitted age since production.

CHECKPOINTS IN THE AUDIT

- Q1 Do tyres in stock have conformity marks?
- Q2 Are production dates (DOT code) checked before fitting?

WHAT NON-COMPLIANCE COSTS YOU

THE FINE

Selling non-conforming vehicles, tyres or parts, or ignoring recalls, can bring consumer protection fines of **AED 100,000–1,000,000** and product withdrawal.

BEYOND THE FINE

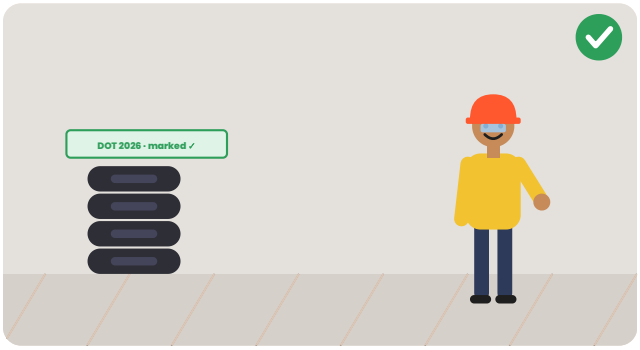
MoIAT can refuse conformity certificates and order non-compliant products withdrawn. Traffic authorities can refuse registration.

REAL ENFORCEMENT

1,661

Nissan Patrol vehicles recalled in the UAE over a torque transfer defect.

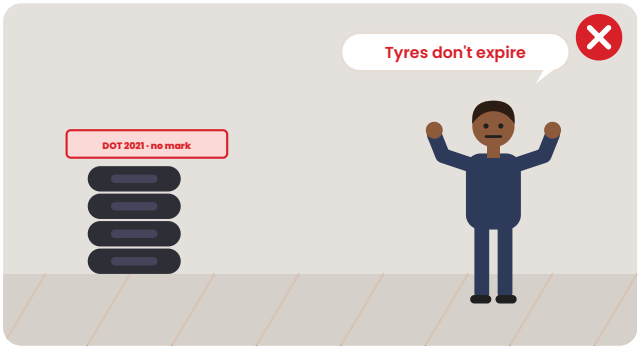
✔ RIGHT WAY



Recent, marked tyres.

✖ WRONG WAY

UP TO AED 1M



Old tyre without a conformity mark.

PURPOSE

Heat ages tyres fast, and old tyres fail.

FIX IT WITHIN

24 hours

AUDIT CRITERIA · PASS WHEN

- Conformity mark
- Date checked

IDEAL WAY OF AUDITING

1. Check stock DOT codes

Evidence: Photos.

WORST CASE Selling non-conforming tyres: consumer fines and **seizure**.

VS-04 VEHICLE STANDARDS · MOIAT · STANDARD 04 OF 05

Genuine & Conforming Parts

Area **Parts** | Person in charge **Parts Manager** | Regulator **MoIAT · MoET · RTA**

MAXIMUM PENALTY

AED 1,000,000

maximum consumer fine per violation

Non-conforming products can be **withdrawn** from market

• CRITICAL

THE LAW

MoIAT

UAE conformity scheme for vehicles, tyres and parts (MoIAT, GSO standards) · **Consumer Protection Law** recalls · Parts conformity and anti-counterfeit rules

WHAT WE CHECK

Parts are genuine or approved equivalents, correctly described to customers, never counterfeit.

CHECKPOINTS IN THE AUDIT

- Q1 Are parts sourced from the agent or approved suppliers?
- Q2 Are non-OEM parts disclosed to customers?
- Q3 Are counterfeit checks done?

WHAT NON-COMPLIANCE COSTS YOU

THE FINE

Selling non-conforming vehicles, tyres or parts, or ignoring recalls, can bring consumer protection fines of **AED 100,000–1,000,000** and product withdrawal.

BEYOND THE FINE

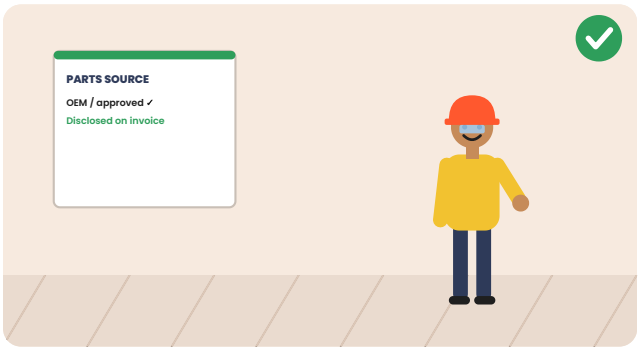
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REAL ENFORCEMENT

~7,000

Lexus LX vehicles recalled in the UAE over engine software and transmission issues.

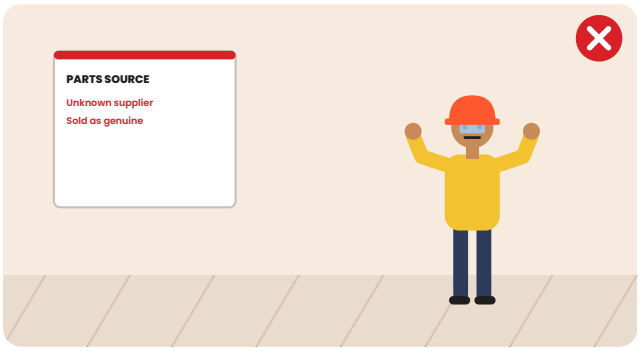
✔ RIGHT WAY



Approved parts, disclosed.

✖ WRONG WAY

UP TO AED 1M



Unknown parts sold as genuine.

PURPOSE

Counterfeit parts were among the Ministry's 2026 inspection targets.

FIX IT WITHIN

72 hours

AUDIT CRITERIA · PASS WHEN

- Approved sources
- Disclosure
- Checks

IDEAL WAY OF AUDITING

1 Sample parts invoices

Evidence: Supplier list.

WORST CASE Commercial fraud and trademark fines, plus **seizure**.

VS-05 VEHICLE STANDARDS · MOIAT · STANDARD 05 OF 05

Used Car Condition Disclosed

Area **Used cars** | Person in charge **Used Car Manager** | Regulator **MoIAT · MoET · RTA**

MAXIMUM PENALTY

AED 1,000,000

maximum consumer fine per violation

Non-conforming products can be **withdrawn** from market

• CRITICAL

THE LAW

MoIAT

UAE conformity scheme for vehicles, tyres and parts (MoIAT, GSO standards) · **Consumer Protection Law** recalls · Consumer Protection Law: accurate information and hidden defects

WHAT WE CHECK

Used cars are inspected, and accident history, mileage and known defects are disclosed in writing.

CHECKPOINTS IN THE AUDIT

- Q1 Is every used car inspected before sale?
- Q2 Are accident history and defects disclosed in writing?
- Q3 Is mileage verified?

WHAT NON-COMPLIANCE COSTS YOU

THE FINE

Selling non-conforming vehicles, tyres or parts, or ignoring recalls, can bring consumer protection fines of **AED 100,000–1,000,000** and product withdrawal.

BEYOND THE FINE

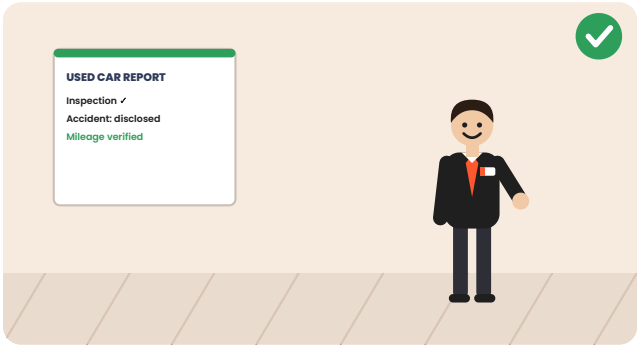
MoIAT can refuse conformity certificates and order non-compliant products withdrawn. Traffic authorities can refuse registration.

REAL ENFORCEMENT

5,612

Jeep Wrangler and Gladiator vehicles recalled over a steering fault and fire risk.

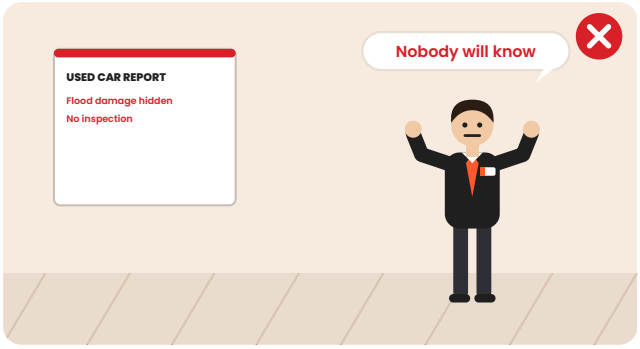
✔ RIGHT WAY



Inspected, history disclosed.

✖ WRONG WAY

UP TO AED 1M



Flood damage hidden.

PURPOSE

Hidden defects are a leading consumer complaint.

FIX IT WITHIN

72 hours

AUDIT CRITERIA · PASS WHEN

- Inspection
- History disclosed
- Mileage verified

IDEAL WAY OF AUDITING

1. Sample 10 used car files

Evidence: Reports.

WORST CASE Consumer fines from **AED 100,000**, and refunds.

FIX RECALLS BEFORE SALE

Your 30-day vehicle action plan.

Today

- [ ] **VS-02** Recalls Completed
  Immediate
- [ ] **VS-03** Tyres Conforming & In Date
  24 hours

This week

- [ ] **VS-04** Genuine & Conforming Parts
  72 hours
- [ ] **VS-05** Used Car Condition Disclosed
  72 hours
- [ ] **VS-01** Vehicles GCC-Conforming
  7 days

This month

Re-audit the site in 30 days.

?/5 Count your passes. Each fail is a consumer violation of up to **AED 1,000,000**.

SOURCES

- Gulf News: Lexus, Jeep and Nissan Patrol recalls in the UAE · gulfnews.com
- Chambers: UAE consumer protection penalties · chambers.com
- MoET: Product recall · moet.gov.ae

Disclaimer. For compliance-audit guidance only; not legal advice.

AUDIT SIGN-OFF

DEALERSHIP / SITE	AUDITOR	DATE	SCORE __ / 5

BRANCH / DEALER PRINCIPAL SIGNATURE	COMPLIANCE LEAD SIGNATURE