Audit Tool Dashboards

Dashboard Design Scorecard

A one-page evaluation framework to assess whether your current audit tool's dashboard actually supports decision-making — and where it falls short

Organisation / Network	
Tool / Platform Being Evaluated	
Completed by	
Date	

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AutoSmart Audit

Why Dashboard Design Matters

Visibility is not the same as prioritisation. A dashboard that shows data without guiding action creates noise, not decisions. The most common failure in dealer audit tools is a dashboard that displays scores — but cannot tell a regional manager which dealer needs attention today, why, and what is already being done about it. Use this scorecard to evaluate your current tool honestly.

Scoring Scale

Score	Level	What it means
0	Not present	Feature does not exist in the tool.
1	Partial	Feature exists but is incomplete, unreliable, or requires manual workaround.
2	Functional	Feature works as intended but lacks depth or configurability.
3	Strong	Feature is well-designed, reliable, and supports decision-making without friction.

Category 1: Network-Level Visibility

Dashboard Capability	Max	Your Score	Notes / Gap
Network overview at a glance — all dealers, all programmes, current cycle	/3		
Aggregated score view across the full network or by region/zone	/3		
RAG status distribution visible without manual calculation	/3		
Ability to filter by region, brand, dealer tier, or audit programme	/3		
Cycle completion rate visible — how many audits done vs planned	/3		

Category 2: Drill-Down Depth

Dashboard Capability	Max	Your Score	Notes / Gap
One-click drill-down from network view to individual dealer result	/3		
Category-level scores visible within each dealer result (not just overall)	/3		
Individual question-level scores and auditor notes accessible	/3		
Evidence photos viewable directly within the audit result	/3		

Category 3: Prioritisation Logic

Dashboard Capability	Max	Your Score	Notes / Gap
Dashboard surfaces lowest-scoring dealers automatically — no manual sorting required	/3		
Red/Amber dealers are highlighted and easy to identify at a glance	/3		

Action plan status is visible on the main dashboard (not a separate module)	/3		
Overdue action items are flagged and surfaced prominently	/3		
Dealers with no improvement cycle-over-cycle are automatically flagged	/3		

Category 4: Trend & Historical Data

Dashboard Capability	Max	Your Score	Notes / Gap
Cycle-over-cycle score trend is visible per dealer without exporting data	/3		
Network-level trend view is available (average score over time)	/3		
Historical audit data is retained and accessible for at least 12 months	/3		
Ability to compare two dealers or two time periods side by side	/3		

Category 5: Action Traceability

Dashboard Capability	Max	Your Score	Notes / Gap
Each non-compliance is linked to a named action item with owner and due date	/3		
Action plan status is tracked through stages (pending / in progress / completed / approved)	/3		
Evidence submission for action closure is managed within the tool	/3		
Auditor can approve or reject closure without leaving the platform	/3		
Action plan completion rate is visible per dealer and network-wide	/3		

Category 6: Export & Reporting

Dashboard Capability	Max	Your Score	Notes / Gap
Individual dealer visit report can be generated and exported (PDF or equivalent)	/3		
Network summary report can be generated for leadership or OEM submission	/3		
Data can be exported to Excel or CSV without data loss	/3		
Reports can be scheduled or auto-generated at end of cycle	/3		

Score Summary & Interpretation

Category	Max	Your Score	Interpretation Band
Network-Level Visibility	/15		

Drill-Down Depth	/12		
Prioritisation Logic	/15		
Trend & Historical Data	/12		
Action Traceability	/15		
Export & Reporting	/12		
TOTAL	/81		

Score Range	Band	What it means
65–81 (80–100%)	**Strong**	Your dashboard supports real decision-making. Review annually for new requirements.
41–64 (50–79%)	**Functional**	Core visibility exists but prioritisation and action traceability need improvement.
0–40 (0–49%)	**Insufficient**	Your tool is a data store, not a decision tool. Audit leaders are working around it, not with it.

AutoSmart Tip: AutoSmart Audit's dashboard is built around prioritisation, not just visibility. Red dealers are surfaced automatically, action plan status is visible at network level, and historical trend data is retained per dealer across every cycle — no exports, no spreadsheets.